

Our services

# Air Service

MAKING BUSINESS FLOW



## International Air Service Levels

**Customer service, reliability and quality are what today's business world expects. CEVA Freight is a leading service provider for end-to-end airfreight logistics solutions. We offer operational excellence through our global network of offices, and our agents are dedicated to making your business flow and meeting your customers' needs.**

We understand that each customer has unique requirements. That's why we have developed a comprehensive suite of International Air Services: CEVA NOW, CEVA PREMIUM and CEVA VALUE. Differentiated by the speed of execution, our air service levels can be tailor-made to meet your needs including all pre-carriage and post-carriage services, such as pick-up and delivery of the cargo and

customs clearance at both origin and destination. Therefore we offer a true door-to-door solution anywhere in the world for all types of cargo movement, from express on-board hand-carry shipments through to the complete full charter of a dedicated aircraft. Consistent high levels of service and quality worldwide are maintained by utilizing a carefully selected choice of global air carriers, thereby offering a safe, reliable and comprehensive range of airfreight services worldwide.

CEVA provides a variety of international service levels that give customers flexible, yet cost-effective worldwide airfreight options. These services are all linked together by global information systems that provide full shipment tracking and transit visibility throughout the transportation and distribution process.

**CEVA offers its extensive combined experience and standard industry specific solutions to key sectors such as:**

- Automotive & Tires
- Technology
- Retail & Consumer
- Industrial
- Healthcare
- Publishing
- Aerospace
- Oil & Gas

[www.cevalogistics.com](http://www.cevalogistics.com)

# Air Service Levels



## **CEVA NOW**

**Offers “Next-flight-Out” or “First-Flight-In” service, utilizing the shortest and quickest route.**

### **Features:**

- 12- to 48-hour airport-to-airport (ATA) transit times
- Exclusive “Hot Shot” pick-up and delivery for +PLUS shipments
- Express ground handling at origin and destination
- Dedicated customer service agents assigned to every shipment
- Enhanced follow-up and tracking for real-time status
- Dedicated customs clearance specialists
- POD available within 2 hours of document turnover/delivery

### **Benefits:**

- Guaranteed uplift by airline
- Expedited pick-up and delivery for +PLUS shipments, regardless of flight time
- Extended airport cut-off time, providing additional preparation time
- Dedicated customer service team providing 24/7 shipment tracking and monitoring from origin to destination

## **CEVA VALUE**

**Offers cost effective, standard air consolidation service for daily shipments.**

### **Features:**

- 72-to 96-hour ATA transit times with definite due date commitment
- Defined transit times
- Standard customs clearance procedures
- POD available within 24 hours of document turnover/delivery
- Enhanced follow-up and tracking for real-time status
- Dedicated customs clearance specialists
- POD available within 2 hours of document turnover/delivery

### **Benefits:**

- Predictable arrival dates, allowing same day pick-up regardless of flight
- Secure shipment tracking and monitoring
- CEVA’s lowest cost solution

## **CEVA PREMIUM**

**Offers high-priority service, utilizing guaranteed blocked space for your shipments that need to be delivered in 2-3 days.**

### **Features:**

- 48- to 72-hour ATA transit times with defined transit time commitment
- Priority handling at origin and destination
- +PLUS shipments delivered to destination on day arrival (conditions apply)
- Expedited customs clearance processing
- Prompt recovery and breakdown to allow for expedited pick-up at destination
- POD available within 6 hours of document turnover/delivery

### **Benefits:**

- Guaranteed uplift using our allocated space
- Time-definite transit times
- Priority pick-up regardless of flight time
- Extended airport cut-offs, providing additional preparation time
- Secure shipment tracking and monitoring from origin to POD

## **CEVA +PLUS**

**For door-to-door delivery, add CEVA +PLUS to any service level. Additional transit time is required for +PLUS shipments. Add 24 hours to ATA transit time (in most cases) based on Customs throughput.**

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